

Clear Internet Cache

Clearing internet cache for MS Edge and Google Chrome

Clearing internet cache is recommended after updates have been done on the system or if errors are occurring in the system.

Note: Close all open windows, then open one window to clear internet cache. Close browser window and reopen after clearing internet cache

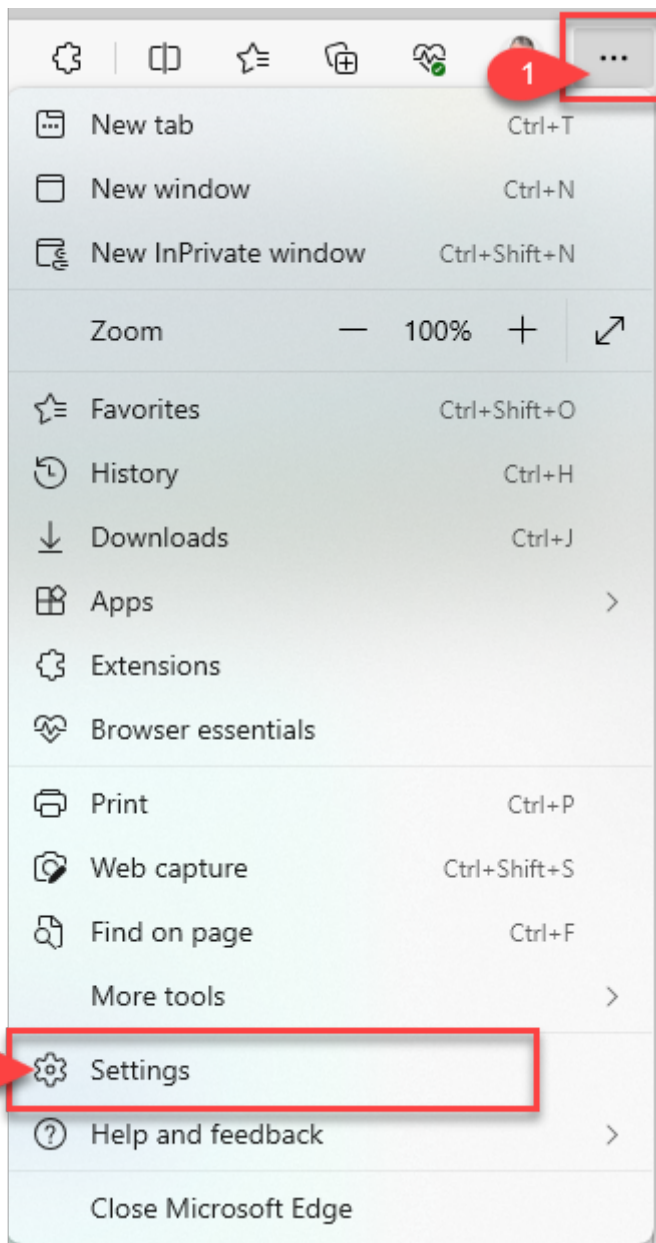
See sections for MS Edge and Google Chrome

Microsoft Edge Browser

Open up your browser

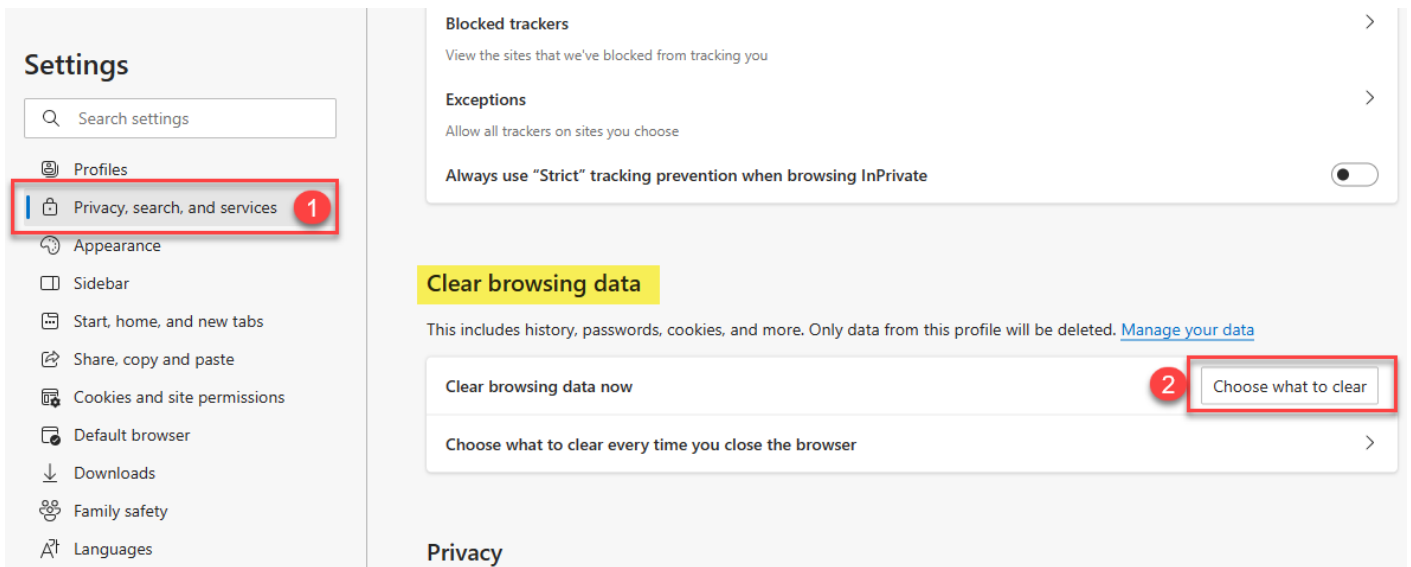
Click on the three dots to open up settings

Click on settings



Click on privacy, search and services

Click on Choose what to clear button



Clear internet cache

Ensure that the Time range is set to **All Time**

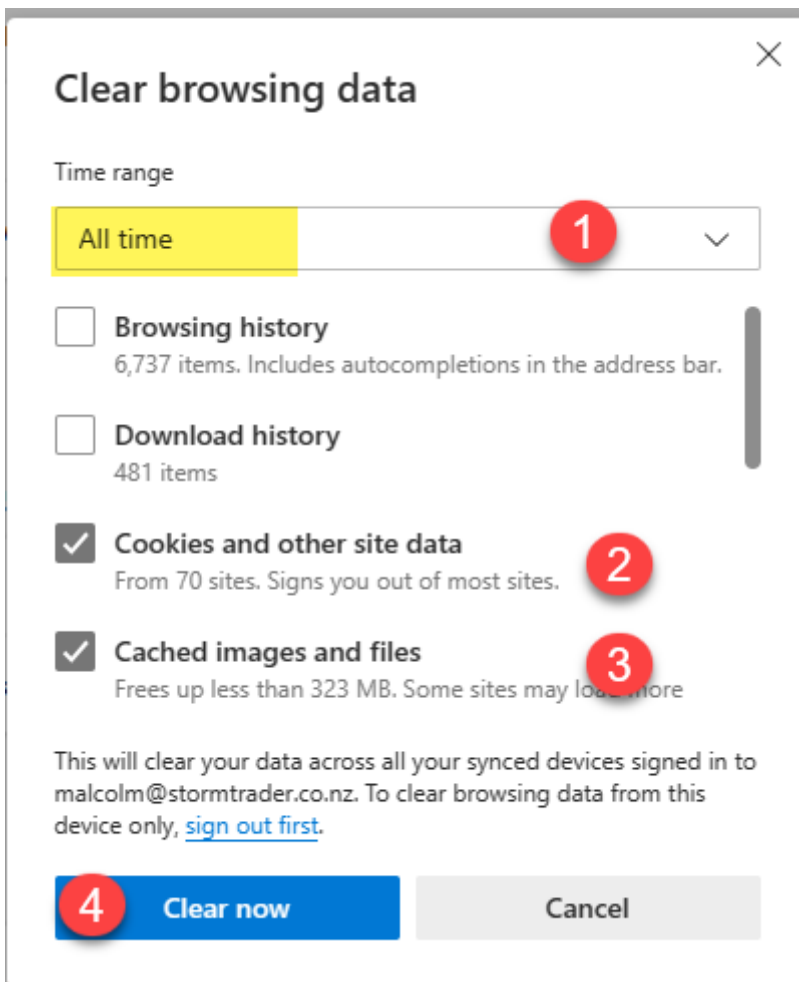
Ticks need to be put on for:

1. Cookies and other site data
2. Cached images and files

Optional is the browsing history and download history

Click on Clear now button

Important note: Close all browsers and log onto the system

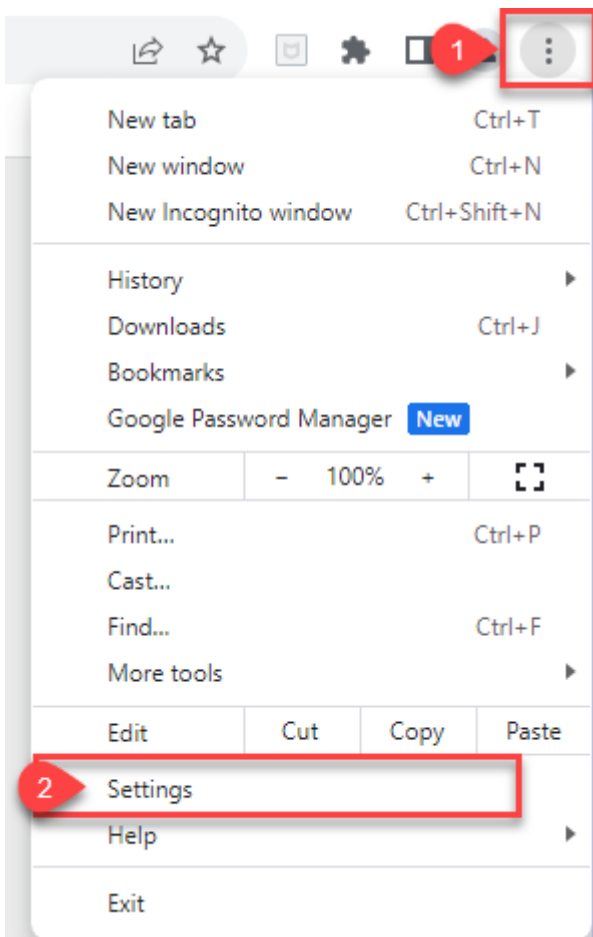


Google Chrome Browser

Open up your browser

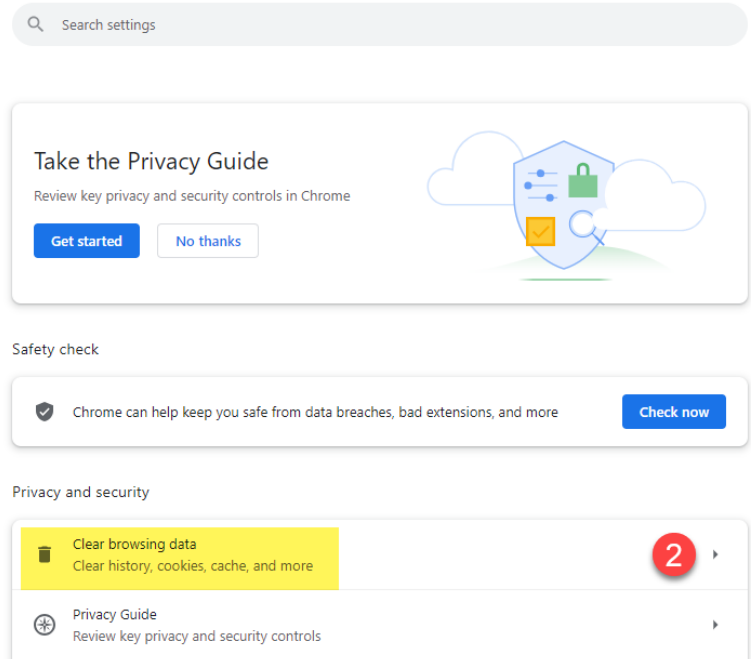
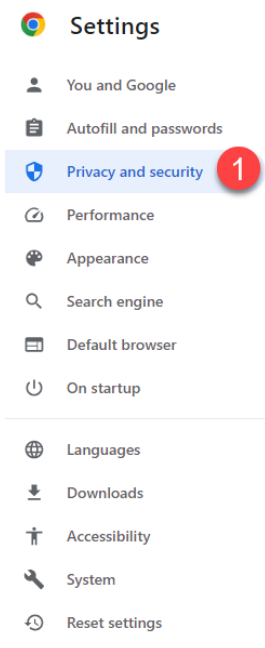
Click on the three dots to open up settings

Click on settings



Click on Privacy and Security

Click on Clear browsing data



Clear internet cache

Ensure that the Time range is set to **All Time**

Ticks need to be put on for:

1. Cookies and other site data
2. Cached images and files

Optional is the browsing history and download history

Click on Clear data button

Important note: Close all browsers and log onto the system

The screenshot shows the 'Clear browsing data' dialog box with the 'Basic' tab selected. The 'Time range' is set to 'All time' (callout 1). The 'Browsing history' checkbox is unchecked. The 'Cookies and other site data' checkbox is checked (callout 2). The 'Cached images and files' checkbox is checked (callout 3). A search engine information box is present. At the bottom, there are 'Cancel' and 'Clear data' buttons (callout 4).

Clear browsing data

Basic Advanced

Time range All time 1

☐ Browsing history
Clears history, including in the search box

☒ Cookies and other site data 2
Signs you out of most sites.

☒ Cached images and files 3
Frees up 102 MB. Some sites may load more slowly on your next visit.

🔍 Your search engine is Secure Search. See their instructions for deleting your search history, if applicable.

Cancel Clear data 4

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Created 1 August 2023 21:46:29 by Paige

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