

Support

Support Module

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Support Menu Group

This menu group has the following menus:

1. [Home](#)

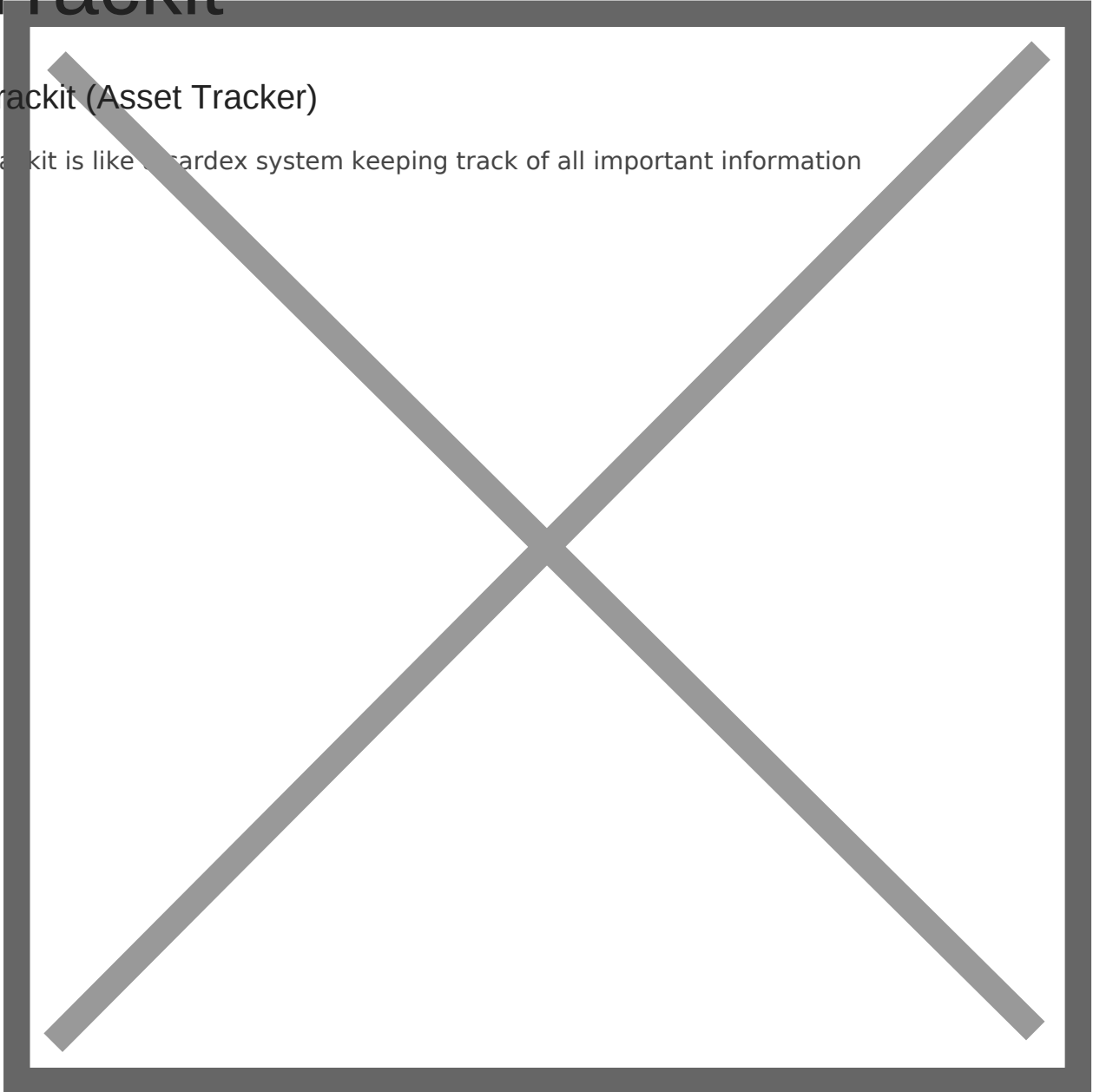
2. [Support Log](#)

3. [Check List](#)

Trackit

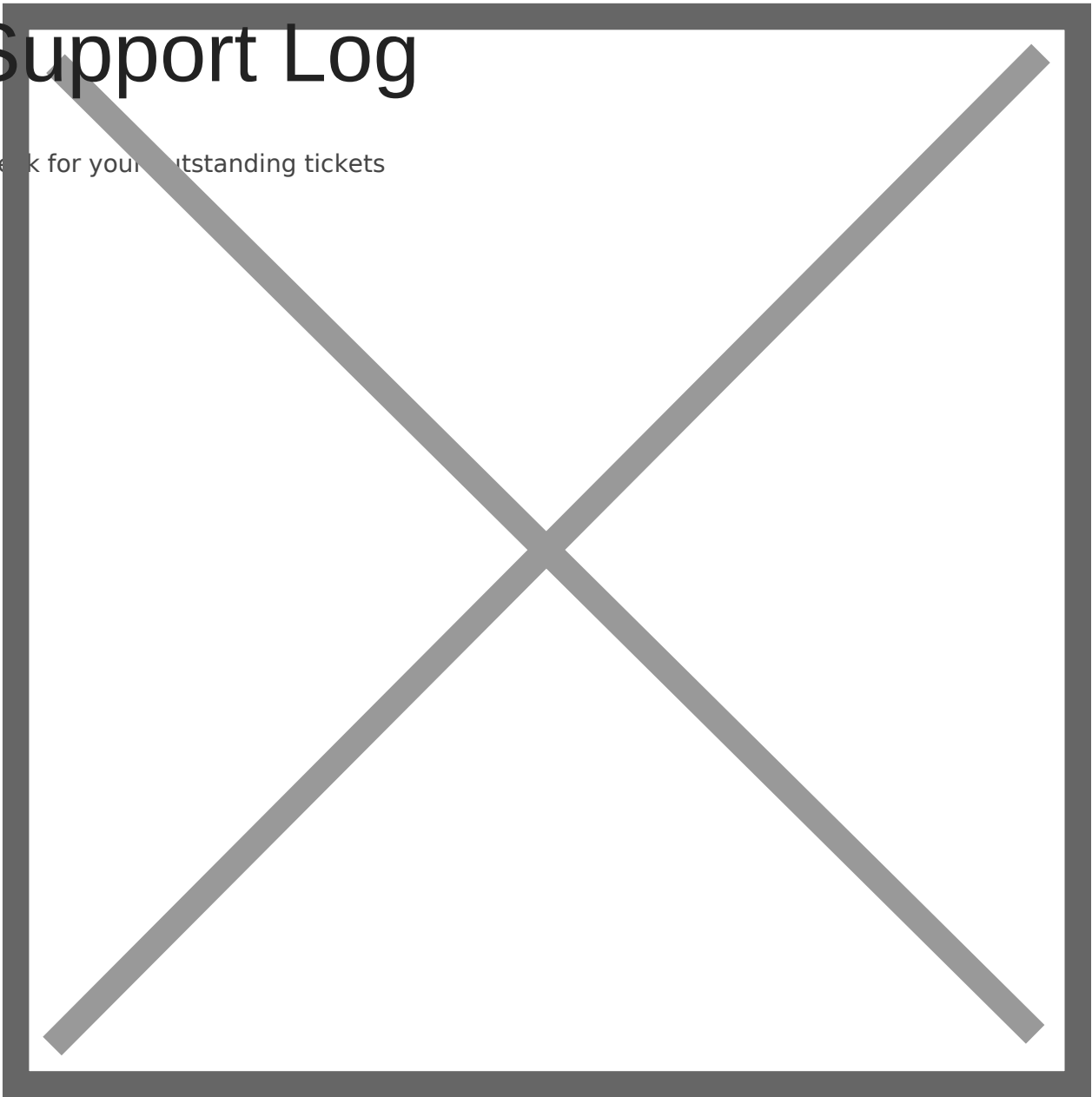
Trackit (Asset Tracker)

Trackit is like a cardex system keeping track of all important information



Support Log

Check for your outstanding tickets



Checklists

Search for pre-created checklists



Scansku Scanners Gesture Setting

When using the Webatar and swiping left and right you may find some conflict with swipe actions used in Webatar apps. Accidental swipes might trigger unintended actions.

To fix this please follow the below steps:

1. **Open Settings**
Swipe up from the home screen and tap the **Settings** app.
2. **Navigate to System Settings**
Scroll down and tap **System**.
3. **Tap on Gestures**
Inside System, select **Gestures**.
4. **Choose System Navigation**
Tap **System navigation**.
5. **Select 3-Button Navigation**
Choose the **3-button navigation** option.

Your screen will now show the classic Back, Home, and Recent buttons at the bottom within the Webatar App as well.

