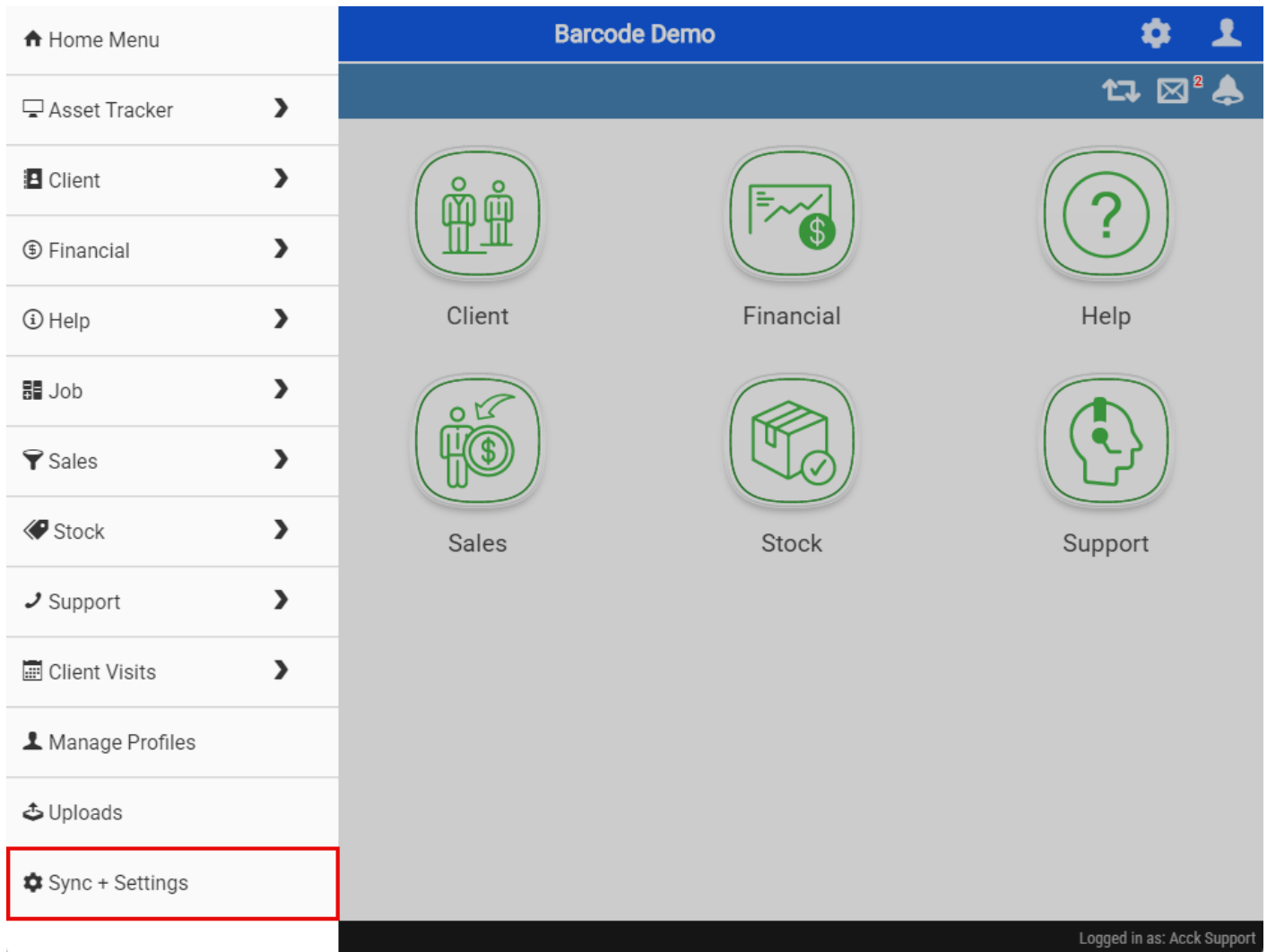


Webatar Sync

Synchronising the information to the mobile app

Click on the hamburger menu and click on Sync menu item



This will take you to the window to sync the data

There is several bits of information the app needs to work correctly

1. Button to Sync Offline Data
2. Showing the number of items to be synced
3. Shows the data required
4. Shows an error or date and time if successful

Webatar

Settings

1 Sync Offline Data

Remaining Items: 2 0

Dates Last Synced – Huge ERP Demo

Customers: 3	4 2023-10-26 17:03:26
Contact Person:	2023-10-26 17:03:26
Brands:	2023-10-26 17:03:26
Stock Items:	2023-10-26 17:03:26
Makes:	2023-10-26 17:03:26
Sales Reps:	2023-10-26 17:03:26
Tax Type:	2023-10-26 17:03:26
Pricing Structure:	2023-10-26 17:03:26
Warehouses:	2023-10-26 17:03:26
Item Accessories:	2023-10-26 17:03:26
SLA:	2023-10-26 17:03:27
SLA Task:	2023-10-26 17:03:27

Logged in as: Malcolm Granville

Sync Data

Click on the Sync Offline Data button to start sync

The data will start a count down and process bar

If everything is successful, then a date and time will appear next to each data group.

If you get an error, check on what the error reports

Webatar

Settings

Sync Offline Data

Remaining Items:

24

Dates Last Synced – Huge ERP Demo

Customers:	2023-10-26 17:22:59
Contact Person:	2023-10-26 17:22:59
Brands:	2023-10-26 17:22:59
Stock Items:	2023-10-26 17:23:00
Makes:	2023-10-26 17:23:00
Sales Reps:	2023-10-26 17:23:00
Tax Type:	2023-10-26 17:23:00
Pricing Structure:	2023-10-26 17:23:00
Warehouses:	2023-10-26 17:23:00
Item Accessories:	2023-10-26 17:23:00
SLA:	2023-10-26 17:23:00
SLA Task:	2023-10-26 17:23:00

Logged in as: Malcolm Granville

Sync Errors

Most common errors

Http error 400	This error means that the company setup has not been configured for Webatar access. This can only be fixed by your consultant on the server
Error	Issue with spelling of Server Remote Issue with company number wrong
SSL Error	SSL is not active on profile
Wrong Username or password	Wrong username or password Both username and password are case sensitive

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