

Support Log Ticket Setup

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Support Log Ticket Setup

Search

Add

Edit

Cancel

Import Status Change

Save

Tasks

Status

Root Cause

Defaults

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Show Active: ☒

#	Task Code	Task Description	Default Task	Active
1	JBL	Install Subs	Yes	Yes
2	PRO	Problem		Yes

Search	Search the available list of created items
Add	Click Add to add a new support log ticket function
Edit	Click edit to amend the support log ticket item
Cancel	
Import Status Changes	This import facility allows you to change the Status of a Support Log using importing status changes via a CSV file.

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