

Website Support Forms Menu

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Support Form Search

This is where the user creates a new Website Support Form or search for an existing one.

If you don't put anything on the search criteria, all support forms will appear

Webatar > Configuration > Website Support Forms

Video training manual - [Click Here](#)

Support Form Search

Search

Add

Edit

Delete

Print

Code:

Description:

Group:

Active:

☒

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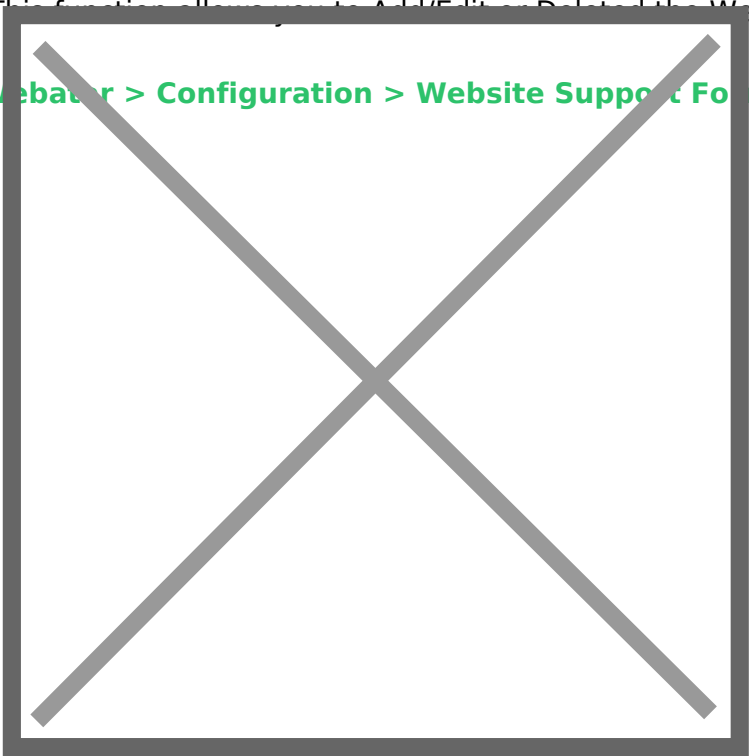
#	Group	Code
1	A Service Request	AAA001
2	Help	HELP001

Code	Search by code name or parts of the code if you know the code you are searching for
Description	Search by description/ name or park of the description of the support form if you know it
Group	Search by group
Active	Searching for Active or Inactive Support Forms

Add Website Support Forms

This function allows you to Add/Edit or Delete the Website Support Form

Webmaster > Configuration > Website Support Forms



Code	Enter Website Support Form Code
Description	Enter Website Support Form Code description
Sequence No	Enter in which order the code is to appear
Group	Select from drop down to which Website Support Group you want to associate this Support Form to
Attachment	You are able to attach a document or picture to the Support Form
Active	Searching for Active or Inactive Support Forms